

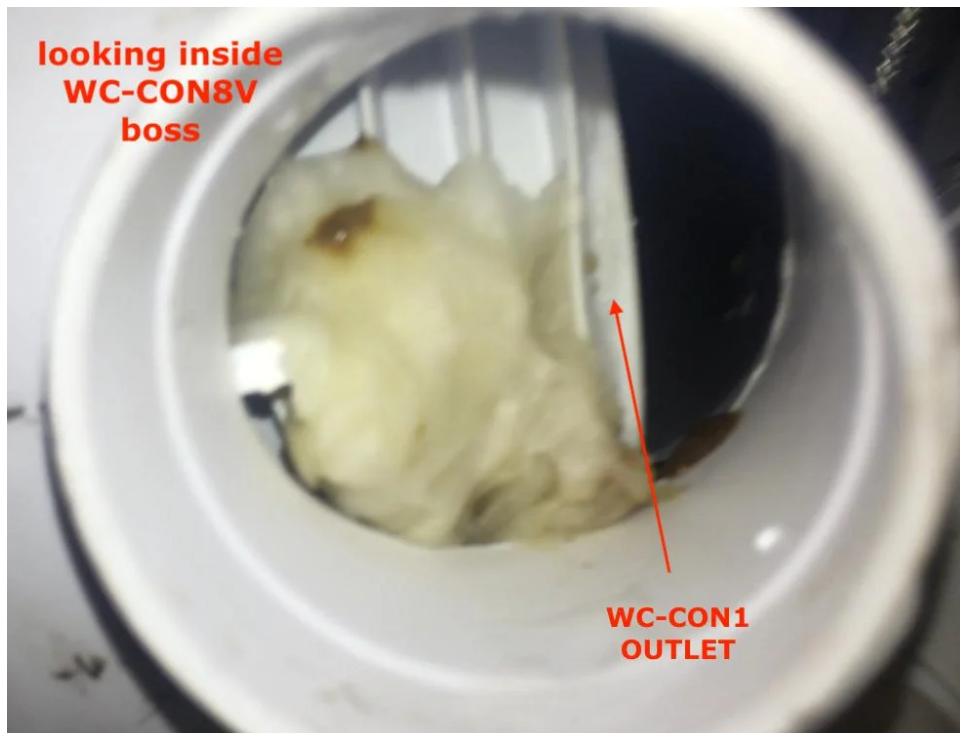
Toilet keep blocking - suspected problem with WC connector.

LOTS OF PICTURES - PLEASE CLICK ON POST (IF YOU NEED MORE PLEASE LET ME KNOW)

I have a problem. We've just had a toilet fitted and its already blocking up. We can clear the blockages with a lot of plunging but it doesn't take much to block it back up. Also the flow rate of the flush seems lacklustre even when not blocked - it doesn't seem strong enough to pull the paper down in one flush.

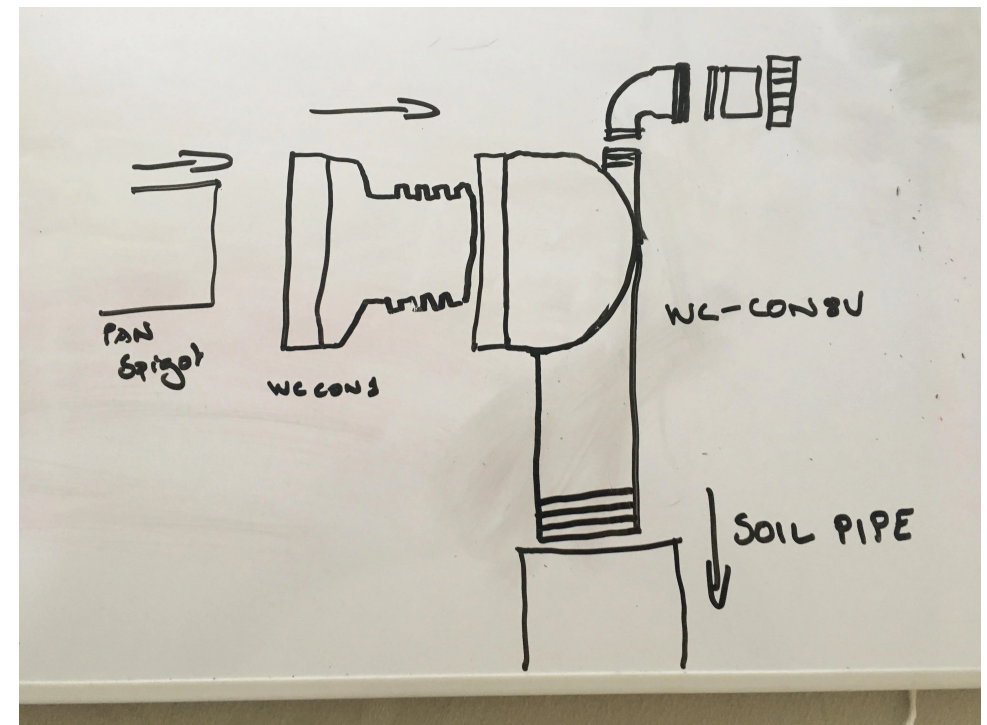
The TLDR: IS the excess outlet pipe in the 90 degree connector restricting the flow and can I just disassemble it and cut off the excess to increase the flow and stop the blockages.

N.B calling the plumber back is not an option. This is one of about 5-10 problems and we don't want the guy anywhere near this house again.



looking inside boss of right-angle WC connector.

Any help here would be greatly appreciated. I'm not familiar in any way with plumbing, but this is what I think is happening...



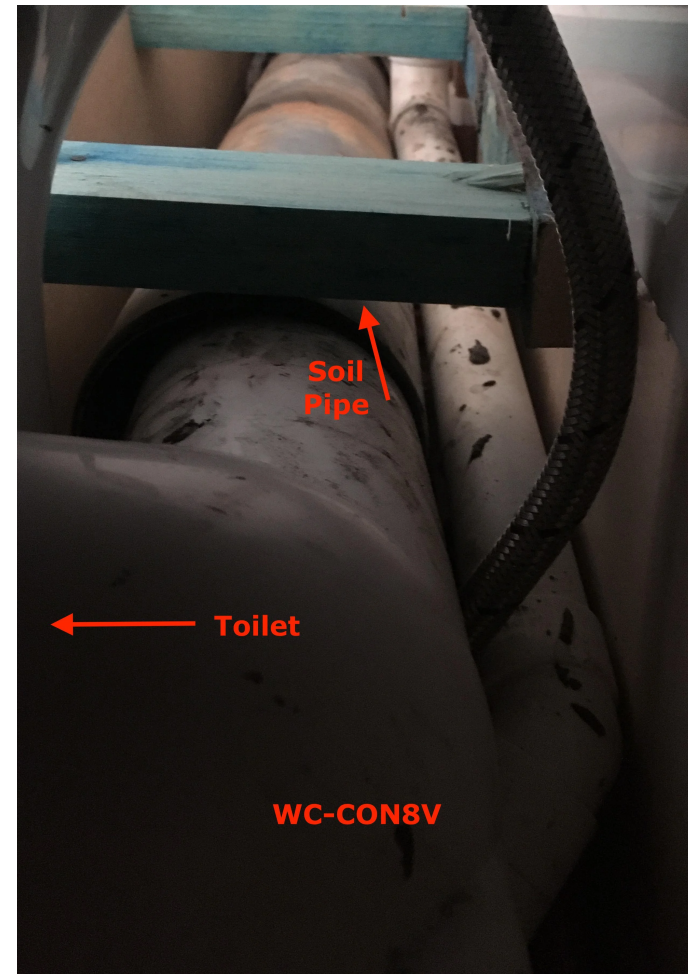
How I think plumber has fitted it together

I believe the plumber has used 2 pan connectors fixed together to span the horizontal distance between the existing soil pipe and the toilet spigot. Maybe this is standard practice (i don't know). Now by looking in the boss I can see the outlet of the first connector coming too far into the second connector (which is a right-angle) and that is reducing flow and causing blockages.

Extra Pictures



How the two connectors are fitted



how its connected to soil pipe

Parts used. McAlpine WC-CON1 (straight rigid WC connector)

and McAlpine WC-CON8v (90° Bend Adjustable Length Rigid WC Connector with Vent Boss)

SEE PICTURES AND TECH DRAWINGS BELOW

